

# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbyppl@hotmail.com

SECY/CHN 015/08NKS

Complaint No. CG-497/2024

LEELAWATI

Vs

BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 17.12.2024

Present:

1. Complainant present in person
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

Since counsel of the complainant is not present, complainant seeks adjournment.

Fixed for further arguments on 14.01.2025.



(H.S.SOHAL)  
MEMBER



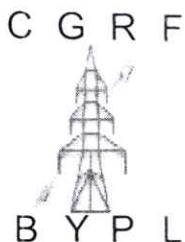
(P.K. AGRAWAL)  
MEMBER (LEGAL)



(S.R. KHAN)  
MEMBER (TECH.)



(P.K.SINGH)  
CHAIRMAN



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
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Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbypl@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. C.G. No. 498/2024

LEELAWATI  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 17.12.2024

Present:

1. Complainant present in person
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

Since counsel of the complainant is not present, complainant seeks adjournment.

Fixed for further arguments on 14.01.2025.

  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K.SINGH)  
CHAIRMAN

Complaint No. CG No. 524/2024

**RAJIV JAISWAL**  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 17.12.2024

Present:

1. Complainant present in person
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

Complainant filed documents, same are taken on record. OP seeks time for verification of the same.

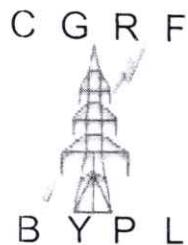
Fixed for further arguments on 14.01.2025.

  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

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Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com  
SECY CHN 015-08NKS

Complaint No. CG No. 323/2024

**POONAM**

**Vs**

**BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR**

## ORDER SHEET

Date : 17.12.2024

Present:

1. None present on behalf of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. None present on behalf of the complainant.

From the last three consecutive hearings, none is present on behalf of the complainant. It seems that the complainant is no longer interested in pursuing the matter with the Forum.

OP further stated that the main grievance of the complainant was to get some documents from OP, which OP has provided to them.

In view of above, the complaint is dismissed as default. File be consigned to Record Room.

  
(H.S. SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

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E-mail:cgrfbyp@hotmai.com

SECY/CHN 015/08NKS

Complaint No. C.G. No. 192/2024

RAFIQ AHMED

Vs

BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 17.12.2024

Present:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

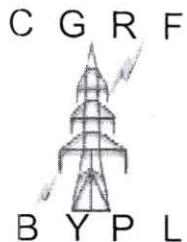
Arguments Heard. Judgment Reserved.

  
(H.S. SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



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E-mail:cgrfbyp@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG-178/2024

**MOHD AZAM**  
**Vs**  
**BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR**

ORDER SHEET

Date : 17.12.2024

Present:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

OP submitted that they have verified the Architect Certificate. The only issue remains is payment of pro-rata dues, to which the counsel of the complainant agreed to pay.

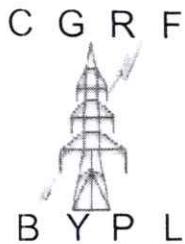
Arguments Heard. Judgment Reserved.

  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



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E-mail: cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

Complaint No. CG. No. -353/2024

**ROHIT KASHYAP**  
**Vs**  
**BSES YAMUNA POWER LIMITED (D) G.T. ROAD**

ORDER SHEET

Date : 17.12.2024

Present:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani, on behalf of respondent

Case called out. Both the parties are present and heard.

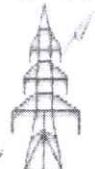
Arguments Heard. Judgment Reserved.

  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R.KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN

C G R F  
  
B Y P L

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E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

Complaint No. CG-452/2024

**PUSHPA DUA & JUGESH DUA**  
**Vs**  
**BSES YAMUNA POWER LIMITED (D) G.T. ROAD**

ORDER SHEET

Date : 17.12.2024

Present:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani, on behalf of respondent

Case called out. Both the parties are present and heard.

Arguments Heard. Judgment Reserved.

  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K.SINGH)  
CHAIRMAN

Complaint No. CG-466/2024

**PARMESHWAR**  
**Vs**  
**BSES YAMUNA POWER LIMITED (D) NAND NAGRI**

ORDER SHEET

Date : 17.12.2024

Present:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

Counsel of the complainant seeks time.

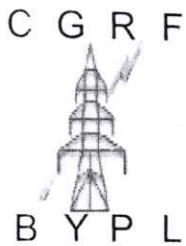
Fixed for further arguments on 14.01.2025.

  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K.SINGH)  
CHAIRMAN



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Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

Complaint No. CG-308/2024

**ANITA AGGARWAL**  
**Vs**  
**BSES YAMUNA POWER LIMITED (D) NAND NAGRI**

ORDER SHEET

Date : 17.12.2024

Present:

1. Mr. Shanky R.S. Gupta, Representative of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

Representative of the complainant seeks time.

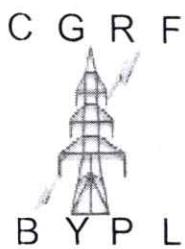
Fixed for further arguments on 14.01.2025.

  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.RAKHAN)  
MEMBER (TECH.)

  
(P.K.SINGH)  
CHAIRMAN



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Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG-480/2024

**RICHI**  
**Vs**  
**BSES YAMUNA POWER LIMITED (D) NAND NAGRI**

ORDER SHEET

Date : 17.12.2024

Present:

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

Counsel of the complainant stated that he has not received copy of OP's reply yet. Copy supplied to the counsel of the complainant for filing rejoinder.

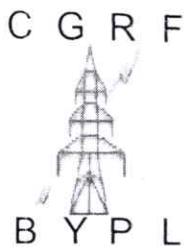
Fixed for filing rejoinder on 02.01.2024.

  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K.SINGH)  
CHAIRMAN



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

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Phone: 32978140 Fax: 22384886

E-mail: cgrfbyp@hotmail.com

SECY/CHN 015/08NKS

Complaint No. CG-268/2024

**MOHAN LAL**

**Vs**

**BSES YAMUNA POWER LIMITED (D) NAND NAGRI**

ORDER SHEET

Date : 17.12.2024

Present:

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

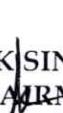
OP seeks some more time for filing rejoinder.

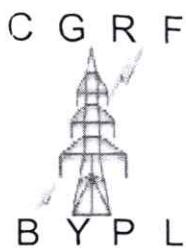
Fixed for arguments on 07.01.2025.

  
(H.S. SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAI~~MR~~MAN



# Consumer Grievance Redressal Forum

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E-mail:cgrfbyp@hotmai.com

SECY/CHN 015/08NKS

Complaint No. CG-511/2024

**ANWAR HUSSAIN**

Vs

BSES YAMUNA POWER LIMITED (D) CHANDNI CHOWK

ORDER SHEET

Date : 17.12.2024

Present:

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

Counsel of the complainant seeks time for filing RTI reply.

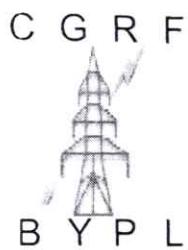
Fixed for further arguments on 14.01.2025.

  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.R.SINGH)  
CHAIRMAN



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

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E-mail:cgrfbypl@hotmail.com

SECY/CHN 015/08NKS

Complaint No. CG No. 416/2024

**BHAKTAWAR**

Vs

BSES YAMUNA POWER LIMITED (D) DARYA GANJ

ORDER SHEET

Date : 17.12.2024

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

OP filed details of only ten connections out of total seventeen connections, whose dues are being asked by from the complainant.

OP seeks more time for filing details of the remaining seven connections.

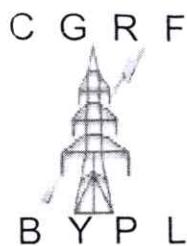
Fixed for further arguments on 14.01.2025.

  
(H.S. SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

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Phone: 32978140 Fax: 22384886

E-mail:cgrfbypl@hotmail.com

SECY/CHN 015/08NKS

Complaint No. CG- 525/2024

**OMANA GOPAL**

Vs

BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR PH I&II

## ORDER SHEET

Date : 17.12.2024

Present:

1. Complainant present in person
2. Mr. Prashant Sharma, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

OP has admitted that three connections are existing at same floor and the complainant is seeking one on the same floor.

OP is directed to clarify under what circumstances; they have released the connections to the other three occupants on the same floor.

Fixed for further arguments on 14.01.2025.

  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



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E-mail:cgrfbypl@hotmail.com

SECY/CHN 015/08NKS

Complaint No. CG-232/2024

**NEERAJ KUMAR**

Vs

BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

## ORDER SHEET

Date : 17.12.2024

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

OP seeks time, time granted.

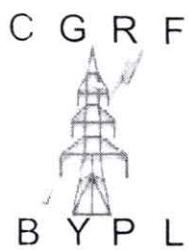
Fixed for further arguments on 07.01.2025.

  
(H.S.SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R.KHAN)  
MEMBER (TECH.)

  
(P.K.SINGH)  
CHAIRMAN



# Consumer Grievance Redressal Forum

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Phone: 32978140 Fax: 22384886

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SECY/CHN 015/08NKS

Complaint No. CG-464/2024

**PAPPU RAM**

**Vs**

**BSES YAMUNA POWER LIMITED (D) NAND NAGRI**

ORDER SHEET

Date : 17.12.2024

Present:

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

OP seeks time for verifying how connections were released by them in same premises in the year 2023.

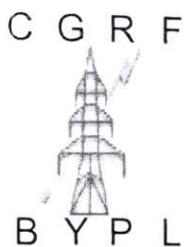
Fixed for arguments on 07.01.2025.

(H.S. SOHAL)  
MEMBER

(P.K. AGRAWAL)  
MEMBER (LEGAL)

(S.R. KHAN)  
MEMBER (TECH.)

(P.K. SINGH)  
CHAIRMAN



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Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

Complaint No. CG-307/2024

CHAITANYA DUTT & OTHERS  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 17.12.2024

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

Both the parties seek adjournment.

Fixed for further arguments on 14.01.2025.



(H.S.SOHAL)  
MEMBER



(P.K. AGRAWAL)  
MEMBER (LEGAL)



(S.R. KHAN)  
MEMBER (TECH.)



(P.K.SINGH)  
CHAIRMAN

**Complaint No.CG-611/24**

**SHAHJAHAN BEGUM**

Vs

BSES YAMUNA POWER LIMITED(D) YAMUNA VIHAR

**ORDER SHEET**

**Date: 17.12.2024**

Present:

1. Mr. Rajiv Pratap Singh, Counsel for the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal, & Mr. Lalit on behalf of BYPL.

Case called out. Representative of the complainant and Opposite Party are present and heard.

O.P Sought more time for filing reply. Time granted

Fixed for filing reply on 02.01.2025

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2017)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma  
Shahdara, Delhi-110172  
Phone: 8010939760  
E-mail:cgrfbyp@hotmai.com  
Website:www.cgrfbyp.com

**Complaint No.CG-601/24**

**VED PRAKASH**

vs

BSES YAMUNA POWER LIMITED(D) LAXMI NAGAR

**ORDER SHEET**

**Date: 17.12.2024**

Present:

1. Mr. Imran Ul haq Siddiqui, Counsel for the complainant
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal, & Mr. Lalit on behalf of BYPL.

Case called out. Representative of the complainant and Opposite Party are present and heard.

O.P Sought more time for filing reply. Time granted

Fixed for filing reply on 02.01.2025

SECRETARY/REGISTRAR

Complaint No.CG-597/24

**RAMAN DUA**

Vs

BSES YAMUNA POWER LIMITED(D) **KIRSHNA NAGAR**

ORDER SHEET

**Date: 17.12.2024**

Present:

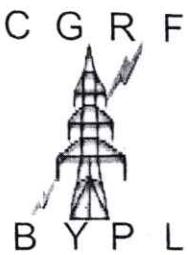
1. Mr. Imran Ul haq Siddiqui, Counsel for the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal, & Mr. Lalit on behalf of BYPL.

Case called out. Representative of the complainant and Opposite Party are present and heard..

O.P. filed their reply, copy supplied to representative of the complainant for filling rejoinder, if any.

Fixed for filing rejoinder on 07.01.2025

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbypl@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG- 539/2024

**KOMAL GUPTA**  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR  
ORDER SHEET

Date: 17.12.2024

Present:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

The Complainant wants more time for filing rejoinder. Time granted.

Fixed for filing rejoinder on 07.01.2025.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act, 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG- 531/2024

RAHUL KUMAR  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR  
ORDER SHEET

Date: 17.12.2024

Present:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

The Complainant wants more time for filing rejoinder. Time granted.

Fixed for filing rejoinder on 07.01.2025.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

Complaint No. CG- 534/2024

HEMA KUMARI  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR  
ORDER SHEET

Date: 17.12.2024

Present:

1. Ms. Sakshi, Counsel for the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

Counsel for the complainant filed rejoinder, same is taken on record.

Fixed for argument on 16.01.2025

  
SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
**FOR BSES YAMUNA POWER LIMITED**  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG- 596/2024

**SHEHNAZ**  
Vs  
**BSES YAMUNA POWER LIMITED (D) DARYA GANJ**  
ORDER SHEET

Date: 17.12.2024

Present:

1. Ms. Sakshi, Counsel for the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

The Complainant wants more time for filing rejoinder, Time granted.

Fixed for filing rejoinder on 07.01.2024.

SECRETARY/REGISTRAR

Complaint No. CG- 599/2024

MEENAKSHI SHARMA  
Vs  
BSES YAMUNA POWER LIMITED (D) DARYA GANJ  
ORDER SHEET

Date: 17.12.2024

Present:

1. Mr. Neeraj Kumar & Ms. Kshitiz Mahipal, Counsel for the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

Counsel for the complainant filed rejoinder, same is taken on record.

Fixed for argument on 16.01.2025

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG-600/2024

**RASOOL KHAN**  
Vs  
**BSES YAMUNA POWER LIMITED (D) DARYA GANJ**  
ORDER SHEET

Date: 17.12.2024

Present:

1. Mr. Neeraj Kumar, Counsel for the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

The Complainant wants more time for filing rejoinder, Time granted.

Fixed for filing rejoinder on 07.01.2025.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

Complaint No. CG- 565/2024

MOHD PARVEZ  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR  
ORDER SHEET

Date: 17.12.2024

Present:

1. Ms. Sakshi, Counsel for the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

The Complainant wants more time for filing rejoinder, Time granted.

Fixed for filing rejoinder on 07.01.2025.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG- 598/2024

TAUSEEF ALI  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR  
ORDER SHEET

Date: 17.12.2024

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel for the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

The Complainant wants more time for filing rejoinder, Time granted.

Fixed for filing rejoinder on 09.01.2025.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG- 538/2024

ANJUM SHABI  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR  
ORDER SHEET

Date: 17.12.2024

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel for the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

The Complainant wants more time for filing rejoinder, Time granted.

Fixed for filing rejoinder on 09.01.2025.

SECRETARY/REGISTRAR

Complaint No. CG- 564/2024

**MINAKSHI GUPTA**  
Vs  
**BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR**  
ORDER SHEET

Date: 17.12.2024

Present:

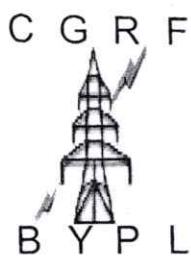
1. Mr. Imran Ul Haq Siddiqi, Counsel for the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

The Complainant wants more time for filing rejoinder, Time granted.

Fixed for filing rejoinder on 09.01.2025.

SECRETARY/REGISTRAR  

Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG- 575/2024

DIMPLE  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR  
ORDER SHEET

Date: 17.12.2024

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel for the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

The Complainant wants more time for filing rejoinder, Time granted.

Fixed for filing rejoinder on 09.01.2025.

SECRETARY/REGISTRAR



**Consumer Grievance Redressal Forum**  
**FOR BSES YAMUNA POWER LIMITED**  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

Complaint No. CG- 567/2024

**VARSHA DIXIT**  
Vs  
**BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR**  
ORDER SHEET

Date: 17.12.2024

Present:

1. None present on behalf of the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

Case called out. None present on behalf of the complainant and OP present.

Another opportunity given for filing rejoinder.

Fixed for filing rejoinder on 09.01.2025.

SECRETARY/REGISTRAR

**Complaint No.CG-614/24**

**HARISH KAPOOR & OTHERS**

Vs

BSES YAMUNA POWER LIMITED(D) KARKARDOOMA

**ORDER SHEET**

Date: 17.12.2024

Present:

1. Mr. Imran Ul haq Siddiqui, Counsel for the complainant
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal, & Mr. Lalit on behalf of BYPL.

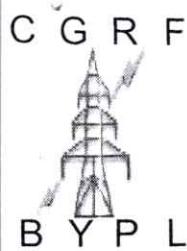
Case called out. Representative of the complainant and Opposite Party are present and heard.

Counsel of the complainant filed withdrawal letter.

Withdrawal allowed. File be consigned to record room.



**SECRETARY/REGISTRAR**



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2017)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110172  
Phone: 8010939760  
E-mail: cgrfbyp@hotmail.com  
Website: www.cgrfbyp.com

**Complaint No.CG-613/24**

**SATYA SHARMA**

Vs

BSES YAMUNA POWER LIMITED(D) KARWAL NAGAR

**ORDER SHEET**

**Date: 17.12.2024**

Present:

1. Mr. Imran Ul haq Siddiqui, Counsel for the complainant
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal, & Mr. Lalit on behalf of BYPL.

Case called out. Representative of the complainant and Opposite Party are present and heard.

O.P Sought more time for filing reply. Time granted

Fixed for filing reply on 02.01.2025

  
**SECRETARY/REGISTRAR**



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2017)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110172  
Phone: 8010939760  
E-mail:cgrfbyp@hotmai.com  
Website:www.cgrfbyp.com

**Complaint No.CG-612/24**

**NOOR SABA**

Vs

BSES YAMUNA POWER LIMITED (D) **DARYAGANJ**

**ORDER SHEET**

**Date: 17.12.2024**

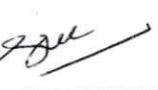
Present:

1. Mr. Aslam Perwez, Counsel for the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal, & Mr. Lalit on behalf of BYPL.

Case called out. Representative of the complainant and Opposite Party are present and heard.

O.P Sought more time for filing reply. Time granted

Fixed for filing reply on 02.01.2025

  
**SECRETARY/REGISTRAR**

Complaint No. CG- 563/2024

JYOTSNA MISHRA  
Vs  
BSES YAMUNA POWER LIMITED (D) G.T. ROAD  
ORDER SHEET

Date: 17.12.2024

Present:

1. Mr. R. D. Mishra, Husband of the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

Case called out. The complainant and OP are present and heard.

The Complainant filed rejoinder, same is taken on record.

Fixed for argument on 16.01.2025

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrrfbypl@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG- 544/2024

**UMRAB**  
Vs  
**BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR**  
ORDER SHEET

Date: 17.12.2024

Present:

1. Ms. Sweta Sinha, Counsel for the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

Counsel for the complainant filed rejoinder, same is taken on record.

Fixed for argument on 07.01.2025.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
**FOR BSES YAMUNA POWER LIMITED**  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG- 433/2024

**REENA GUPTA & SHAHIBA SHAHIN**  
Vs  
**BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR**  
ORDER SHEET

Date: 17.12.2024

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel for the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

The complainant was given three opportunities for filing rejoinder on dated 19.11.2024, 05.12.2024, and 17.12.2024.

Fixed for Arguments on 16.01.2025.

  
SECRETARY/REGISTRAR

Complaint No. CG- 522/2024

ALIMUDDIN  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR  
ORDER SHEET

Date: 17.12.2024

Present:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

Counsel for the complainant filed rejoinder, same is taken on record.

Fixed for argument on 16.01.2025

  
SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

Complaint No. CG- 517/2024

SHAHIBA & SUMAIYA  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR  
ORDER SHEET

Date: 17.12.2024

Present:

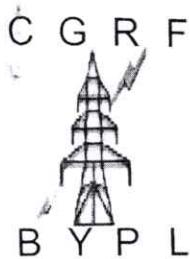
1. Mr. Mohd. Afsar, A.R. of the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

Case called out. A. R. of the complainant and OP are present and heard.

The complainant was given three opportunities for filing rejoinder on dated 21.11.2024, 05.12.2024, and 17.12.2024.

Fixed for Arguments on 16.01.2025.

  
SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
**FOR BSES YAMUNA POWER LIMITED**  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp1@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG- 566/2024

**RITU GUPTA & OTHERS**  
Vs  
**BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR**  
ORDER SHEET

Date: 17.12.2024

Present:

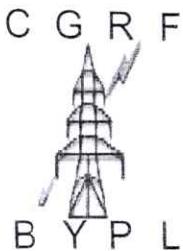
1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

Counsel for the complainant filed rejoinder, same is taken on record.

Fixed for argument on 16.01.2025

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
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Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG- 504/2024

LATA RATHI  
Vs  
BSES YAMUNA POWER LIMITED (D) G.T. ROAD  
ORDER SHEET

Date: 17.12.2024

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel for the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

Counsel for the complainant filed an application that he does not file rejoinder, matter put for argument.

Fixed for argument on 19.12.2024.

  
SECRETARY/REGISTRAR